

## CARE and REMOVAL

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These are the recommended steps to take for maintaining and removing Clear Focus One Way Vision film that has been applied to a recommended surface.

**Location:** Applicable to all geographical areas in Australia and New Zealand.

**Temperature/Humidity:** Applicable to any time of the day regardless of whether sun is shining onto the glass surface directly or not.

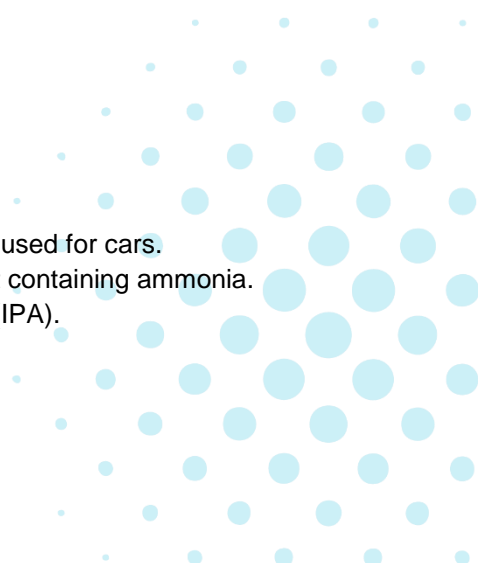
**Surfaces:** Any external and internal glass or acrylic surface for vehicles and buildings.

**OWV Films:** Applicable to all exterior adhesive Clear Focus One Way Vision films.

**Check List:**

- Clean lint free cloth
- Sponge (for washing cars)
- Plain kitchen sink dishwashing detergent liquid
- Clean water
- Spray bottle
- Adhesive remover
- Hot tap water or heat gun
- Squeegee
- Scraper
- Edge sealer

**Notes:**

1. Do not use a wax detergent, such as commonly used for cars.
  2. Do not use Windex® or any other cleaning agent containing ammonia.
  3. Do not use solvents including isopropyl alcohol (IPA).
  4. Do not use high pressure water cleaning.
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## Care and Maintenance Instructions:

### Cleaning

1. Mix a small amount of plain detergent (such as dishwashing liquid, ensure it is ammonia and wax free) with clean water into a spray bottle or bucket.
2. With cold mild soapy water, using the clean lint free cloth, lightly wash the entire surface, from edge to edge. Do not scrub.
3. Using clean water only (no soap), either sponge down or lightly hose off the soap residue.
4. Let the surface dry at ambient temperature.
5. Do not clean more than once per week.

### Removing Bubbles (for overlaminated Clear Focus One Way Vision film)

1. If the bubble is near an edge, with your thumb or a squeegee, push the air bubble to the edge of the film. Otherwise, pin prick the edge of the bubble, and press the air out through the hole created by the pin prick.

### Edge Curling

1. First, attempt to firmly press down the edges. If dust or dried out adhesive is preventing the One Way Vision (OWV) film from adhering, then it may be necessary to trim 3-5mm from the edge and apply a strip of edge sealing tape along the edges of the OWV film.
2. If the film has failed where a substantial portion of the OWV film is not adhering, then it is best to remove the film and apply a fresh batch of printed OWV. Please double check that the proper surface preparation and installation procedures have been followed according to our fact sheets.

## Removal Instructions:

1. Starting at a corner, lift a corner of the OWV film. Slowly peel the OWV film off the surface, working along the horizontal and vertical edges. Continue peeling back until the entire OWV film has been removed.
2. Depending on the age of the OWV film, it should come off in one piece, especially if it less than 6 months old. Beyond this it may be removed off in strips.
3. If unable to lift the OWV film off the surface, use hot tap water (but not boiling water) onto that area, then immediately lift the film off the surface or scrape off with a squeegee. Be aware that the area may be hot due to the hot water. Instead of hot water, a heat gun may be used.
4. Alternatively, spray an adhesive remover onto the film (if not laminated). Let it sit for a few minutes, to break down the adhesive so the film is easier to remove.
5. Once all the OWV film has been removed, wash the area with warm mild soapy water to ensure all traces of adhesive remover has been cleaned off. Do not install the next installation of OWV for at least 24 hours, preferably a week. The glass surface will need to be re-cleaned at installation time, following our surface preparation instructions.